



AL Habib Capital Markets (Pvt) Ltd.

A Subsidiary of Bank AL Habib Ltd.

PROCEDURE TO CANCEL PENDING ORDERS

In the event of IBTS system failure for any reason, please reach out to our Online Trading Support Department for the following assistance:

- Obtain updates on your pending orders
- Provide instructions to cancel orders
- Arrange for additional orders on your behalf

For assistance, you can contact us at:

Phone: 021-32270808-13

Email: info@ahcml.com

Please be aware that during these times, our Online Trading Support Department may be experiencing high call volumes, and we appreciate your patience.

Regards

Online Trading Department
AL Habib Capital Markets (Pvt) Ltd

HEAD OFFICE: GF-01, TECHNO CITY, HASRAT MOHANI ROAD, KARACHI- PAKISTAN.
PHONES: (92-21) 32270808-13 **FAX:** (92-21) 32270519 **URL:** <http://www.ahcml.com>
BRANCH: ROOM # 16, KARACHI STOCK EXCHANGE BUILDING, KARACHI-PAKISTAN.
PHONES: (92-21) 32460867, 32460869 **FAX:** (92-21)32460868